

Abort a delayed transaction

Version 1: 01.12.2023

Transfers of allowances to accounts not included in the trusted list can be aborted while in status “**delayed**”, up to two hours before their completion.

Pursuant to Article 35 paragraphs 5 and 6 of EU Delegated Regulation 2019/1122, in case of **suspected fraud**, an authorized account representative may abort a transfer or may request the national administrator to do so on his behalf. In both cases, the account holder must report the suspected fraud to the competent national law enforcement authority immediately following the request and forward such report to the national administrator within seven working days.

Assistance to abort a transfer must be requested no later than two hours before the transfer is completed, which means that the national administrator only abort transfers if requested by 10:00 am CET on the day of execution. The national administrator will accept requests to abort transfers only if forwarded via the [ARIET](#) website (TECHNICAL SUPPORT Request – “Abort transaction” topic). Requests on the phone are considered null and void. Users must be reachable for reconfirmation and any further questions on the mobile number they provided.

Follow the instructions in the table to abort a delayed transaction

Interface element

Action

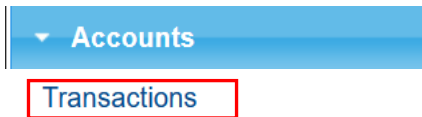
1



Log into the italian section of the Union Registry at <https://unionregistry.ec.europa.eu/euregistry/IT>

Login issue? Follow the instructions shown in the tutorial [Log into the Registry](#) in the [Tutorial and Guide](#) section of the ARIET website

2



Click **Transactions** from the **Accounts** menu

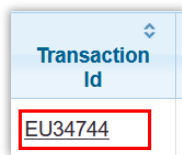
3

A screenshot of the "Search Transactions" form. The "Search" button is highlighted with a red rectangular box.

Define **search criteria** for display only the operation of interest: for a specific transaction, enter the *Transaction ID* (including letters and numbers) or if you want to display all outgoing transactions, specify the *Transferring Account ID* (only the **central number** of the account ID)

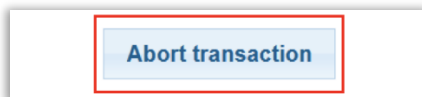
Click **Search**

4



Click on **transaction Id**

5



Click **Abort transaction**

6

A screenshot of the "Abort Transaction Confirmation" dialog box. The "Fraud" radio button is selected and highlighted with a red rectangular box. Below it, there is a text input field for a comment and "Confirm" and "Cancel" buttons at the bottom.

A pop-up box opens. Enter the reason for aborting the transaction (mandatory) and a specific comment and then click **Confirm**

The following transaction has been cancelled: EU34747

The transaction status is now “37 – Aborted Delayed”

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Transaction details	
Transaction ID:	EU34747
Transaction Type:	10-00 Internal Transfer
Start Date:	05/12/2023 11:03 CET
Last Update:	05/12/2023 11:04 CET
37-Aborted Delayed	
Transaction Status:	37 - Aborted Delayed
2nd AR approval required:	Yes
Transfers to accounts outside TAL:	Yes

The system displays the transaction details



Done!

Attention! If the transfer abortion was initiated due to suspected fraud, the account holder must immediately report this event to the competent national law enforcement authority and forward such report to the national administrator within seven working days.